

RMD Bulletin

Knowledge is power...



Replacement of Medi-Cal Claims Denied in Error for OHC

The Department of Mental Health (DMH) has received notification from the State that they **have fixed** the system processing error, which inappropriately denied a large number of Medi-Cal claims due to Other Health Care (OHC). These denials were appearing with OHC (CAS*CO*22), indicating that the provider did not bill the OHC prior to billing Medi-Cal as required. For more details related to the information upload issue, refer to [NGA RMD Bulletin 12-020 - Alert! OHC Denials.](#)

Effective immediately, providers are instructed to verify the eligibility and replace these denied claims accordingly. Please note that this fix can only be retroactively applied to claims within the last 12 months and not every claim that was denied due to OHC was denied in error.

Clients with Medi-Cal managed care are part of the carve-out and mental health services should be provided by DMH providers and billed through the Integrated System (IS). Please contact Revenue Management if eligibility checks continue to identify OHC for clients with Medi-Cal managed care.

We're here to help you...

If you have any questions or require further information, please do not hesitate to contact RMD at (213) 480-3444 or RevenueManagement@dmh.lacounty.gov.